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POSTING NO: 1712 AFFILIATION: CSU 52

Edmonton Space & Science Foundation Costume Character Handler Part-Time (up to 2 positions)

Join TELUS World of Science – Edmonton (TWOSE) as we embark on our 40^{th} trip around the sun! Situated in the heart of amiskwacîwâskahikan $\sqrt[4]{}^{\circ}b^{\dagger}
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We take pride in building a culture that is diverse, equitable, and inclusive. Science is for everyone, and the Science Centre team is as diverse as our guests. We encourage Black, Indigenous, and racialized peoples, persons living with disability and neurodiversity, women, sexual and gender minorities, and members of all minority groups to apply.

Be part of an organization that values diverse perspectives, identities, abilities, and expressions. From cosmic discoveries through telescopes to 'Aha!' moments under microscopes, join the Science Centre as we celebrate the endless possibilities of science for the next 40 years!

POSITION SUMMARY:

Reporting to the Manager, Marketing and Communications and collaborating closely with all members of the Marketing department. The Costume Character Handler will play a vital role in promoting diverse exhibits and programs at TELUS World of Science. This position is responsible to ensure the health and safety of the Costume Character is maintained. The Handler supports the promotion of diverse exhibits and programs hosted at TELUS World of Science - Edmonton by participating in a range of internal and external events.

The incumbent will be responsible for either: 1) performing the role of a Dinosaur Inflatable or another inflatable costume; or 2) assisting with the interaction of the with the public.

DUTIES AND RESPONSIBILITIES:

- Foster a positive representation of TELUS World of Science and contribute to community engagement by collaboratively working with fellow team members.
- Actively engage with the public to promote TELUS World of Science, including distributing marketing materials as necessary.
- Facilitate positive guest interactions with the Costume Character to enhance the overall guest experience.
- Take the lead in monitoring potentially hazardous situations to ensure the safety and well-being of the Costume Character.





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- Demonstrate the ability to anticipate and proactively manage various scenarios involving the Costume Character and guests.
- Maintain constant communication with the Costume Character using verbal and hand signals.
- Attend all internal and external events as directed.
- Perform additional duties as needed.

QUALIFICATIONS:

Knowledge and Abilities

- Required attributes include patience, courtesy, kindness, attentiveness, friendliness, reliability, and comfort in interacting with both the general public and children.
- Desired qualities include being outgoing, flexible, enthusiastic, possessing excellent interpersonal skills, and demonstrating a solid understanding of TELUS World of Science
 Edmonton's programming and public relations objectives.
- Demonstrated ability to effectively engage with members of the general public.
- Strong communication skills are essential.

Education and Experience

- High school diploma or equivalent preferred
- Proven ability to confidently interact enthusiastically and positively with members of the general public.
- Excellent customer service, communication, and interpersonal skills.

Note: A Security Clearance Check including the vulnerable sector is a condition of employment for successful candidates. Must be completed prior to commencement of work and is the financial responsibility of the candidate.

SALARY: \$16.74 – 20.75 per hour per the 2019 – 2022 Collective Agreement.

HOURS: 5 – 15 hours a week. Must be available on weekdays, weekends, and during summer events.

OPENING DATE: February 21, 2024

CLOSING DATE: February 28, 2024

APPLY TO: hr@twose.ca

We thank all applicants and advise that only those selected for an interview will be contacted.