

Member Login Instructions

Option 1: I know my Membership password!

How to Access your Membership account with a password:

- 1** Type your email associated with your **TELUS World of Science - Edmonton Membership** (this would be the email address you receive our newsletters at) into the blank box under “My email address is”.
- 2** Click on “Yes, I have a password.”
- 3** Type in your current password. This will be the same password you had associated to your old username.
- 4** Click “Log In”.

Sales Home / Log In To Your Account

LOG IN / REGISTER

WHAT IS YOUR EMAIL ADDRESS?

My email address is

DO YOU ALREADY HAVE A PASSWORD?

☐ No, I do not have a password.

☒ Yes, I have a password.

[Forgot your password?](#)

[I am a member, look up my membership without the email.](#)

Log In

Log In Or Register An Account


YOUR ORDER

\$0.00
Order Total

There are currently no items in your order.

Option 2: I don't know my Membership password!

How to Access a Membership account WITHOUT a Password:

- 1** Type your email associated with your TELUS World of Science - Edmonton Membership (*this would be the email address you receive our newsletters at*) into the blank box under “My email address is”.
- 2** Click on “No, I do not have a password”.
- 3** Click “Log In”.
- 4** Click on the ‘reset your password’ link in the green text pop-up.
 An automatic password creation email will be sent to you within two minutes. Follow the steps on the next page to create your password.

The email memberservices@twose.ca has already been used to register an account. Please log in using your password below. If you cannot remember your password, you can [reset your password](#) instead.

[Log In Or Register An Account](#)

YOUR ORDER
\$0.00
Order Total
There are currently no items in your order.

LOG IN / REGISTER

WHAT IS YOUR EMAIL ADDRESS?

My email address is

DO YOU ALREADY HAVE A PASSWORD?

☒ No, I do not have a password.

☐ Yes, I have a password.

[Forgot your password?](#)

5

Enter your email address again into the blank box under “Email”.

6

Click “Retrieve Password”.

7

Check your email, and click on the reset link to reset your password. The email may take a few minutes to arrive. (This email will come from bookings@twose.ca)

TELUS World of Science - Edmonton Password Assistance



Bookings

To: Member Services



Reply



Reply all



Forward



Thu 2/8/2024 4:11 PM

Dear Test Membership Memberships,

We have received a request to reset the password associated with this e-mail address. If you made this request, please follow the instructions below.

If you did not request to have your password reset you can safely ignore this email.

Click the link below to reset your password using our secure server:

<http://srvedmatmstest:8080/ForgotPassword.aspx?action=reset&s1=ff6db659-51d5-495a-9968-e360ed62758e28-b00f-430d-99e9-364ee5b8c134>

If clicking the link does not seem to work, you can copy and paste the link into your browser's address window, or retype it there. Once you have returned to our site, we will provide you with instructions on resetting your password.

Thank you for your continued patronage.



Reply



Forward

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IMPORTANT:

If you already have a password that you used with your old username, but you cannot remember it, click on the “reset password” link in the pop-up at the top of the screen or on the “Forgot your password?” link at the bottom of the login screen.

Option 3: I don't have an online account!

How to register your email and create an online account:

- 1 Click on "I am a Member, look up my Membership without an email" underneath the "Login" button

[Forgot your password?](#)

[I am a member, look up my membership without the email.](#)

 You will be transferred to this page:

[Sales Home](#) / [Existing Member Account Creation](#)

EXISTING MEMBER ACCOUNT CREATION

In order to retrieve your information we need to verify the following information again
Non-members please create a new account.

If our records are incorrect and you have questions about your Membership, please
memberservices@twose.ca

MEMBERSHIP INFORMATION

Member/Pass Number

6396001

Last Name

Smith

Postal/Zip Code

T5M4A1

4

Lookup Membership/Pass



ANNUAL MEMBER



Last Name, First Name

Expiry Date: XX/ XX/ XXXX
mm/ dd/ yyyy



0639001

- 2 Enter Member/Pass Number. **IMPORTANT: Your Member/Pass Number is the seven digits after 0 under the barcode on your Member card.**
- 3 Enter your Last Name and Postal Code.
- 4 Click on "Look up Membership/Pass".
- 5 Follow the onscreen instruction to complete your Member Account set up.