

TELUS World of Science – Edmonton announces extended closure due to smoke damage

EDMONTON, AB — January 24, 2025 — TELUS World of Science – Edmonton is announcing an extended closure of its facilities following smoke damage caused by a small fire that occurred on Monday, January 20. The fire, which was quickly contained and extinguished by emergency responders, resulted in significant smoke throughout the Science Centre. As a result, the centre is temporarily closed to allow for extensive cleaning and restoration efforts to ensure the safety and well-being of its guests, volunteers and staff.

While no permanent exhibits were damaged and the fire did not affect the structural integrity of the building, a comprehensive cleaning process is required to remove smoke residue and particulates. The full scope of the cleaning has led to an extended closure of the facility, and the reopening date is yet to be determined.

“We deeply regret the inconvenience this extended closure may cause to our community, especially to those looking forward to exploring our exhibits and programs,” said Constance Scarlett, President and CEO, TELUS World of Science – Edmonton. “The health and safety of our guests, volunteers and staff is our top priority, and we are committed to restoring the Science Centre to the high standards of safety and quality that our guests have come to expect.”

The Science Centre will continue to provide updates via its website and social media channels as the situation develops, including any information on a projected reopening date. Visitors who had pre-booked tickets or events will be contacted directly.

"We appreciate the understanding and patience of our visitors, partners, and supporters during this unexpected situation," added Scarlett. "We look forward to welcoming everyone back once the cleaning and restoration process is complete."

Due to the location of the fire and the resulting need to replace a mechanical unit in the Feature Exhibition Hall, we regret to announce that the highly anticipated *Amazing Pollinators Exhibition* has been canceled. We recognize the disappointment this may cause for guests who were eagerly awaiting to experience this exhibition.

We welcome guests to join us at the RASC Observatory, located in Coronation Park, to catch the parade of planets as Mercury, Venus, Mars, Jupiter, and Saturn are all visible in the early evening sky on Friday, January 24. The Observatory will be open to guests, free of charge on both Friday, January 24 and Saturday, January 25, weather permitting, between 7:00 p.m. and 10:00 p.m. Additionally, we invite our community to follow along on social media, as we highlight our *Science at Home* series, turning everyday household items into DIY experiments for curious minds.

TELUS World of Science – Edmonton is operated by the Edmonton Space and Science Foundation, a charitable organization that has been at the heart of our community for 40 years. The recent fire has had a significant impact on our facility, but thanks to the incredible support of our community, we are on the path to recovery. If you would like to contribute to our mission of connecting people with the wonders of science, please visit www.twose.ca/donate. Donations are tax deductible. Every donation makes a difference in ensuring the Science Centre continues to inspire curiosity for generations to come.

Any guests with questions about their tickets, passes, or bookings, are asked to contact (780) 451-3344 during regular operating hours (Monday to Friday between 9:00 a.m. and 5:00 p.m.).

For the latest updates and information, visit twose.ca or follow the Science Centre on its official social media channels.

— 30 —

Media Contacts:

- Kyla Amrhein, Director, Marketing & Community Relations, Email: kamrhein@twose.ca, Ph: 587-989-7899
- Donalda Pelton, Senior Manager, Marketing, Email: dpelton@twose.ca, Ph: 780-915-0765

About TELUS World of Science – Edmonton

TELUS World of Science – Edmonton’s mission is to be a catalyst for lifelong learning, creating a community of curious minds through immersive experiences and connections with the wonders of science. We are the trusted hub of science engagement for all, pushing boundaries and igniting curiosity. The Edmonton Space & Science Foundation is a registered charitable organization that operates TELUS World of Science - Edmonton.