

LAT 53° 33' 40" N LON 113° 33' 50" W

- Monitor entry to the exhibition by verifying admission tickets and supporting crowd control to maintain safe gallery capacities.
- Ensure exhibition rules are followed, and areas remain tidy and well-maintained, including LEGO build zones.
- Respond to visitor's questions about the facility and exhibition, directing science-related inquiries to other staff as appropriate.
- Report any maintenance or safety issues promptly to the applicable members of Team Purple.
- Support general housekeeping and other duties as required.

### **QUALIFICATIONS:**

#### **Knowledge and Abilities:**

- Outstanding customer service and communication skills
- Comfortable engaging with diverse guests, including children and families
- Ability to stay calm under pressure and handle crowds with patience and professionalism
- Attention to detail and strong problem-solving skills
- Ability to work independently and take initiative

#### **Education and Experience:**

- Prior experience in retail, customer service, or events preferred
- Experience with crowd control or high-traffic environments an asset
- High school diploma or equivalent required
- Familiarity with POS systems an advantage

**Note:** A clean Police Information Check including the vulnerable sector is a condition of employment for successful candidates. The check must be completed prior to commencement of work and is the financial responsibility of the candidate.

**Wages:** PT 120 \$17.24 – \$21.25 per hour as per the 2023 - 2024 Collective Agreement

**Hours of Work:** 5 to 33 hours per week based on operational need. Must be available on weekdays, weekends (daytime and evening) as well as weeknights as required.

**Opening Date:** August 12, 2025

**Closing Date:** August 19, 2025

**How to Apply:** [hr@twose.ca](mailto:hr@twose.ca)

**Please include cover letter and resume in one document. We thank all applicants and advise that only those selected for an interview will be contacted.**